

>£10 million
in funding awarded directly by partners using Lightning Reach

c.£3 million
in est. funding awarded through other Lightning Reach support matches



£1,070
average grant value received



>110,000
users registered on the Lightning Reach portal



>80,000
users matched to support

Impact delivered to our partner organisations



Quicker decisions, reduced staff time and wider reach

Since launching with Lightning Reach, RBL has seen a huge **increase in demand** and reduced processing time dramatically.

"It **used to take 4 weeks** to get to a grant decision, **now it takes 2-3 days**. We now deliver a similar volume of support with **less than 10 people, compared to 80** previously."

RBL also found a **new and diverse set of beneficiaries**. By putting the user in control, they found it **reduced the stigma** that was a barrier to younger and currently serving personnel.



PA Housing

3-4 hrs of admin saved per day processing applications

"Before, I would spend 3-4 hours per day chasing up additional information from clients. **Lightning Reach puts it all in one place.**"



Increased **data security, GDPR compliance & efficiency**

"The portal gave us the ability to manage **personal data securely** as well as do the security checks quicker and more efficiently."



Support workers using Lightning Reach say:

"It's a great tool to go to **one place to find available support**. As advisors we spend a lot of time googling support; Lightning Reach is amazing for that."
- National Energy Action

"It highlighted **grants and genres that we never knew existed**. This is a brilliant tool to remind me there are other options, instead of thinking just about benefits"
- East Ayrshire Council

Lightning Reach for individuals and families



"The **first feeling for me was relief**. It has taken a bit of anxiety away from me as my **rent arrears have been reduced.**"

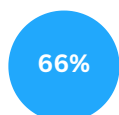


"Before this I felt **totally lost**...the help has been a **godsend. I haven't come across anything as fast**; it's been a super positive experience."

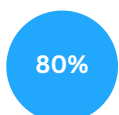


"Things like Lightning Reach restore belief and trust in people that **there are people out there that want to help.**"

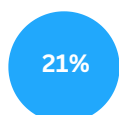
Reaching vulnerable groups



of users are women



of users earn <£1000 per month



of users are in an ethnic minority (vs 13% UK average)



of users receive benefits

Top 5 types of funding received by applicants

