### Frequently Asked Questions

### How much funding is available?

Around £2m each year for three years, split between 40-60 organisations.

### How much would a grant be if an organisation was selected to be a Grants Delivery Partner?

There is no set limit - organisations should inform Glasspool of their capacity to allocate grants. We will review all applications and select partners on a range of factors including their capacity to allocate funding, where their service users are based, type of service user, and data on deprivation and access to other funding.

### Is there a minimum and maximum we could apply for?

There is no set maximum, but we would expect the range to be between £10,000 to £100,000 per annum. The average grant is likely to be around £50,000 per annum.

How often can an organisation apply to become a Grants Delivery Partner?

Only once, although The Flexible Frontline Fund will run for three years.

## I started the application but needed to gather further info. Can I save my progress, or does it need to be completed in one go?

No, the form will not save your progress, you will need to complete it in one go. However, there is a <u>PDF version</u> on the Glasspool website which you can download. This enables you to see what information is needed before you complete the application form.

### The current process does not allow you to keep a copy of the application and I'd like a copy.

Please email us at grants@glasspool.org.uk to request a copy.

### Will you interview organisations?

As part of a due diligence process, we may contact you to ask for further information.

### How will I know if my application has been successful?

All applicant organisations will be informed of our final selection during Dec 23.

### Can an organisation apply if they do not undertake financial assessments?

No, undertaking financial assessments is an essential function, enabling an organisation to identify needs and provide targeted support for their service user.

### If an organisation isn't selected, does it mean our service users will no longer be able to receive help from Glasspool?

Yes, we will only be able to fund selected partners. Our current programme, the Essential Living Fund will end April 24.

### If my organisation is already registered with Glasspool, will I automatically be considered for The Flexible Frontline Fund?

No this is a completely separate fund with different criteria. You will need to apply to become a Grants Delivery Partner, it is not an automatic process.

# Are you looking for large organisations that cross regional boundaries to administer the funds or are you able to accept smaller organisations that deal with only one town/LA area?

We will consider either. Overall, we are seeking to fund 40-60 organisations supporting a range of service users/ clients.

### The form lists ten or so areas, can only organisations that work in those areas apply?

No. These are the top areas of multiple deprivation. This will be one of several criteria we will consider when selecting partners.

### Are there any administrative costs deductible from the fund or paid by the trust?

Some administration (grant operating) costs may be possible for voluntary and community organisations but not for local authorities, housing associations or the NHS. Operating costs will only be for additional costs an organisation incurs as a consequence of allocating Glasspool's grant funding. We would expect the assessment of service user/ client needs part of an organisation's day-to-day work and already costed. The additional costs would include time taken to order/pay for items or services and reporting back to Glasspool on the use of the funds.

#### Do selected organisations need a separate bank account?

No, we would be able to transfer grant monies into a bank account already held by an organisation.

#### Will you accept joint applications from multiple organisations?

No – this would likely create extra work for the organisations. NB: the total grants budget is around £2m each year which will be distributed across 40-60 organisations.

If someone needs an item or service costing more than £500-£750 could the Delivery Partner part fund along with another grant provider?

Yes.

With the Essential Living Fund, items need to be purchased online and there was no flexibility to buy cheaper cash items such as from freecycle or charity shops, will this still be the same?

No, partners will be able to select their own supplier, but we would expect the organisation to source, safe, hygiene and good quality items or services.

#### Will an individual be eligible for more than one grant?

If an individual meets the support criteria from a selected delivery partner, they would be eligible for Glasspool funding up to £750 during the lifetime of the programme. This could be allocated in one large or several smaller amounts.

### Can the grant be used for food?

Only if there is no foodbank, or the foodbank cannot accommodate dietary requirements, or a person is not eligible for a foodbank.

#### £750 max per person or household?

The maximum grant of £750 is per household.

#### What reporting would be required?

We will require partners to provide basic data each quarter e.g., number of grants, use of grant funding and the value of each grant. We would not require receipts. Annually we will ask for further information e.g., case studies and assessment of the allocation process. During the year Glasspool will send out short text surveys to people who have received a grant, and annually we will also like to speak with a sample of individuals who received a grant, to see the difference it made.